***RETURN AUTHORIZATION FORM***

In case of failures on CTE DB equipment, please fill in this form and send it to service@ctedb.com

Please note that returning defective equipment to CTE DB must be previously AUTHORISED. Any product returned without our authorization will be rejected.

|  |  |
| --- | --- |
| Date |  |
|  |  |
| Company name |  |
| Contact person |  |
| Email |  |
| Shipping address for repaired equipment |  |
|  |  |
| Defective  equipment / module |  |
| Serial number |  |
| Detailed fault description |  |
|  |  |
| Date of supply and CTE DB invoice no. |  |
| Warranty required  (Yes/No) |  |

***Shipping instructions for goods to be returned***

Goods must be shipped along with a delivery note or a proforma invoice stating all the details about model of equipment(s), serial number(s) and fault(s) found (or print this sheet and put it together with the equipment), packed in a strong carton box in order to not be damaged during the transportation, and shipped on DDP basis (unless otherwise agreed) to the address indicated in the email of authorization.

Shipping address:

CTE Digital Broadcast s.r.l. – Via E.MATTEI 7 30039 STRA(VE), ITALY

If shipped by airfreight from a non European country (please do not consider the following if you are a member State of the European Union), goods are to be shipped on CIF Milano Malpensa Airport basis and addressed to:

CTE Digital Broadcast c/o Gefco (NOTIFY AGENT)

Via Per Vanzago, 22/24

20010 Pregnana Milanese (MI) - Italy

Attn. Mr. Tommaso Giudici

Phone +39 02 93270236 – Fax +39 02 93270301 – E-mail: tommaso.giudici@gefco.net

Clearance fees and import duties borne by CTE DB for the entry of the faulty equipment no more covered by warranty will be debited to customer.